



**NUMBER:** 08-037-19 REV. B

**GROUP:** 08 - Electrical

**DATE:** July 24, 2019

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**This bulletin supersedes Service Bulletin 08-037-19 REV. A, July 22, 2019, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include additional note in Discussion.**

**SUBJECT:**

Rear Window Defroster Inoperable

**OVERVIEW:**

This bulletin involves inspecting and possibly repairing the terminal of the rear defroster circuit.

**MODELS:**

2017 - 2018	(JK)	Jeep Wrangler
2018 - Current	(JL)	Jeep Wrangler

**NOTE: This bulletin applies to vehicles within the following markets/countries: North America, EMEA, LATAM and APAC.**

**NOTE: This bulletin applies to vehicles equipped with Rear Window Defroster (Sales Code GFA).**

**SYMPTOM/CONDITION:**

Customer may experience the following:

- Rear window defroster is inoperable.
- Notice a wire(s) hanging from the back glass.

**DISCUSSION:**

For these vehicles it is recommended to use a Frost Fighter 2000® Defroster Repair Kit (Fig. 1) and if necessary Mopar #68428688AA, Tab.

**NOTE: \*\*FCA US has not determined any other product meets its specifications for electrical tab retention to glass.\*\***



Fig. 1  
Frost Fighter 2000 Defroster Repair Kit

**NOTE: The flux that is pre-coated on the tab will cause adhesion issues with the epoxy. Remove before applying epoxy to contact point (Fig. 2) .**



Fig. 2  
Rear Defroster Tab

For detailed repair procedure. Refer to the detailed service procedures available in DealerConnect> Service Library under: Service Info> 08 - Electrical / 8G - Heated/Cooled Systems / Heated Glass / Grid, Defogger / Standard Procedure> grid line and terminal repair.

**POLICY:**  
Information Only

**PART REIMBURSEMENT DETAIL:**

<b>Part No:</b>	<b>Description</b>
NPN	Frost Fighter 2000 Defroster Repair Kit

**NOTE:** This part number is for reimbursement only and will need to be claimed for 1/2 the value of Frost Fighter 2000 defroster repair kit or it will be rejected.